



a-solutions implemented a comprehensive, scalable and easy to use application for a leading consultancy company in the Middle East.



#### THE CUSTOMER

TÜV ME is a subsidiary of TÜV NORD Group, founded in 1989. They are a leading consultancy company center for inspections, testing, calibration, assessments, auditing, certification and training in the Arab Peninsula. TÜV ME adopts best in class international tools, methodologies and independence/risk management standard across all service lines.

#### THE CASE

TÜV ME had b-spoke applications for finance, HR Payroll and operations management. However, the information flow was impeded across division and thereby hindered the decision-making process and control over the business processes.

In order to assure its customers the best possible standards, adapt easily to the changing market scenarios, reduce loss of active market opportunities and further enhance its value offering,

TÜV ME decided to implement a comprehensive, scalable, easy to use, Enterprise Wide Business application built on the latest technology for seamless management information systems to control and monitor its business.

The processes that the customer wanted to enhance by automation were:

- Finance
- Project Management
- Procurement and Sourcing
- HR
- Self Service/Portal
- Payroll (Standard AX Payroll)
- CRM

## THE SOLUTION

a-solutions carefully analyzed the customer's requirements based on business sessions with the respective business user. We paid particular attention to the need to support the growing desire for the strategic business units to collaborate effectively, which required the ability to share information and support enterprise-wide business processes.

For TÜV ME to achieve their goal, asolutions found it essential to consider the following:

- The diverse environment including the multiple business divisions
- The need to maintain tight control over cost in both the short and long terms
- The need to exploit value from existing technology investments

## THE BENEFITS

By working with TÜV ME to create a joint business case, we have showcased the business benefits delivered by MS Dynamics AX 2012 R2 and established priorities for delivery.

We have shown TÜV ME how the user experience delivered by a Dynamics AX solution will help drive business transformation and aggressively promote usage within the organization.

We have created a foundation design, which establishes architecture capable of delivering immediate benefits by focusing on urgent priorities, as well as scale to support business transformation initiatives. We have exploited the "out of the box" functionality that is provided by MS of collaboration and integration technologies, which will integrate seamlessly with TÜV ME's platform and Line of Business solutions

Teaching the customer's employees how to use the system was easy and fast, which allowed the customer immediate access and use of the system. TÜV ME has full ownership of the solution.